



Lohstr. 13 - 58675 Hemer / Postfach 4063 - 58663 Hemer  
Telefon: +49 2372 9274-0 Fax: +49 2372 3304  
DEUTSCHLAND

# Operating Manual

## Sausage Warmer

**art.-no. 00-00326 + 00-00327**

[www.neumaerker.de](http://www.neumaerker.de)

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# 1. General information

## 1.1 Information about the instruction manual

This instruction manual contains information about the installation, operation and maintenance of the device and should be consulted as an important source of information and reference guide.

Awareness of the safety instructions and instructions for use in this manual will ensure the safe and correct use of the device.

In addition to the information given here, you should comply with any local Health and safety Controls and generally applicable safety regulations.

The instruction manual forms part of the product and should be kept near the device and easily accessible for anyone carrying out the installation, servicing, maintenance or cleaning.

## 1.2 Key to symbols

In this manual, symbols are used to highlight important safety instructions and any advice relating to the device. The instructions should be followed very carefully to avoid any risk of accident, personal injury or material damage.



### **WARNING!**

*This symbol highlights hazards, which could lead to injury.*

*Please follow the instructions very carefully and proceed with particular attention in these cases.*



### **WARNING! Electrical hazard!**

*This symbol draws attention to potential electrical hazards. If you do not follow the safety instructions, you may risk injury or death.*



### **CAUTION!**

*This symbol highlights instructions, which should be followed to avoid any risk of damage, malfunctioning and/or breakdown of the device.*



### **NOTE!**

*This symbol highlights tips and information, which have to be followed for an efficient and trouble-free operation of the device.*

## 1.3 Liability and Warrantees

All the information and instructions in this manual take into account standard safety regulations, current levels of technical engineering as well as the expertise and experience we have developed over the years.

The instruction manual was translated with all due care and attention. However, we do not accept liability for any translation errors. The German version of this instruction manual is definitive.

If the delivery consists of a special model, the actual scope of delivery may differ from the descriptions and illustrations in this manual. This is also the case for special orders or when

the device has been modified in line with new technology. If you have any questions, you should contact the manufacturer.



#### **NOTE!**

***Read the instruction manual carefully before using the device. The manufacturer does not accept liability for any damage or malfunction resulting from not following the instructions for use.***

The instruction manual should be kept near the device, easily accessible for anyone wishing to work with or using it. We reserve the right to make technical changes for purposes of developing and improving the useful properties.

## **1.4 Copyright protection**

The instruction manual including any texts, drawings, images or other illustrations is copyright. No part of this publication may be reproduced, transmitted or used in any form or by any means without permission in writing from the manufacturer. Any person who commits any unauthorized act in relation to this publication shall be liable to claims for damages. All rights reserved.



#### **NOTE!**

***The contents, texts, drawings, pictures and any other illustrations are copyright and subject to other protection rights. Any person unlawfully using this publication is liable to criminal prosecution.***

## **1.5 Declaration of conformity**

The device complies with the current standards and directives of the EU.

We certify this in the EC declaration of conformity.

If required we will be glad to send you the according declaration of conformity.

## **2. Safety**

This section provides an overview of all important safety aspects.

In addition every chapter provides precise safety advice for the prevention of dangers which are highlighted by the use of the above mentioned symbols.

Furthermore, attention should be paid to all pictograms, markers and labels on the device, which must be kept in a permanent state of legibility.

By following all the important safety advice you gain an optimal protection against all hazards as well as the assurance of a safe and trouble-free operation.

### **2.1 General Information**

This device is designed in accordance with the presently applicable technological standards. However, the device can pose a danger if handled improperly and inappropriately.

Knowing the contents of the instruction manual as well as avoiding mistakes and thus operating this device safely and in a fault-free manner is very essential to protect yourselves from the hazards.

To prevent hazards and to ensure optimum efficiency, no modifications or alterations to the device that are not explicitly approved by the manufacturer may be undertaken.

This device may only be operated in technically proper and safe condition.

## 2.2 Safety instructions for the commercial use of the device

The specifications regarding the industrial safety are based on the Regulations of the European Union applicable at the time of manufacturing the device.

If the device is used commercially, the user is obliged to ensure that the said industrial safety measures concur with the state of the rules and regulations applicable at the time in question for the entire period of use of the device and to comply with the new specifications. Outside the European Union, the industrial safety laws applicable at the place of installation of the device and the regional territorial provisions must be complied with.

Besides the industrial safety instructions in the instruction manual, the general safety and accident prevention regulations as well as environment protection regulations applicable for area of application of the device must be followed and complied with.

- The unit is not intended for use by individuals (including children) with physical or mental disabilities, insufficient experience, and/or insufficient knowledge unless such persons are under the care of a person responsible for their safety or have received instructions regarding appropriate use of the unit.
- Children should be observed to ensure that they are not playing with the unit.
- Preserve this manual safely. When passing on/selling the device to a third party, the manuals must be handed over along with the device.
- Every person using the device must act in accordance to the manuals and under consideration of the safety advice.
- The device is to be used indoors only.

## 2.3 Intended use

Safe operation is only guaranteed when using the device for its intended purpose.

Any technical interventions, as well as assembly and maintenance are to be made by a qualified customer service only.

The **sausage warmer** is **only** intended for the **warming of sausages**.

Do **not** use the **sausage warmer** for:

- The warming of other foodstuffs;
- Warming of fluids containing sugar, acids, leaches or alcohols,
- Filling and warming of warm, inflammable, noxious or volatilizing or similar fluids or materials.



### **CAUTION!**

***Do not use the device for anything beyond or other than its intended use.***

***The manufacturer and/or authorized parties do not accept any claims resulting from damage caused by using the device not according to its intended use.***

***The operator is totally liable for any such damage.***

***Observing the instructions for installation, use, maintenance and cleaning is considered part of the intended use.***

## 3. Delivery, packaging and storage

### 3.1 Delivery check

Please check the delivery upon completeness and transport damage immediately after receipt.

In case of visible damage do not accept or accept the delivery with reservation only. Note the extent of damage on the carrier's bill of delivery. Trigger off the complaint.

Hidden damages should be reclaimed immediately after notice, as claims for damages can only be asserted within the effective period for complaints.

## 3.2 Packaging

Please do not throw away the covering carton of your device as it might be useful for storage purposes, when moving or, in case of damages, when the device must be sent back to a repair center. The outer and inner packing material should be removed completely from the device before installation.



### **NOTE!**

***If you liked to dispose the packing, consider the regulations applicable in your country. Supply re-usable packing materials to the recycling.***

Please inspect the device upon completeness. In case any part is missing please contact our customer service center immediately.

## 3.3 Storage

Keep the package closed until installation and under consideration of the outside indicated positioning- and storage markings.

Packages should be stored under consideration of the following:

- Do not store outdoors.
- Keep it dry and dust-free.
- Do not expose it to aggressive media.
- Do not expose it to direct sunlight.
- Avoid mechanical shocks and vibration.
- In case of longer storage (> 3 months) make sure you check the state of the packaging and the parts regularly. If required refresh or renew.

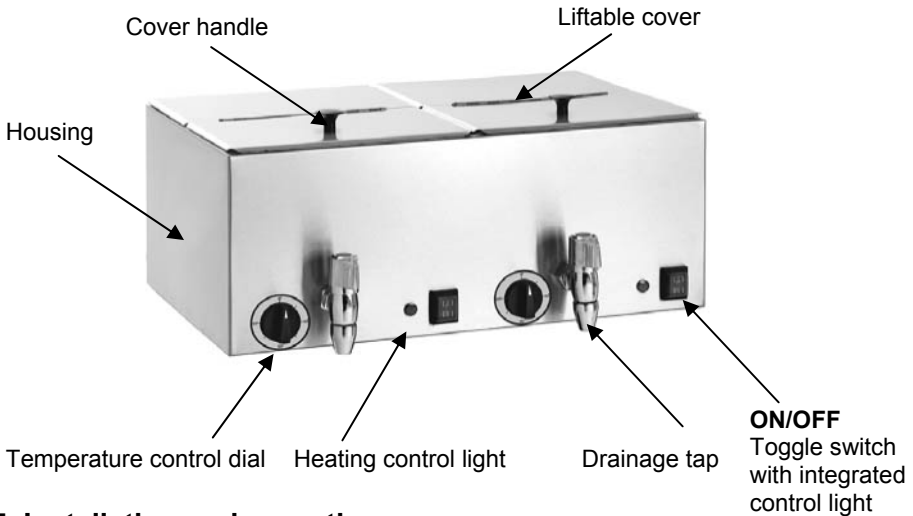
## 4. Technical data

### 4.1 Technical specifications

| Description:         | Sausage Warmer                 |                          |
|----------------------|--------------------------------|--------------------------|
| Item no.:            | 00-00327                       | 00-00326                 |
| Model:               | Without drainage tap           | With drainage tap        |
| Temperature control: | Continuous setting, 30° - 90°C |                          |
| Connection:          | 230 V 50 Hz 1000 W             | 230 V 50 Hz 2000 W       |
| Dimensions:          | W 270 x D 360 x H 240 mm       | W 535 x D 400 x H 240 mm |
| Weight:              | 6,3 kg                         | 12,0 kg                  |
| Accessories:         | 1 grill tray                   | 2 grill tray             |

Subject to technical changes and alterations!

## 4.2 Overview of parts



## 5. Installation and operation

### 5.1 Safety instructions



#### **WARNING! Electrical hazard!**

**Connect the device to a properly installed and grounded single power socket.**

**Never yank cord to disconnect from outlet.**

**Cable must not touch any hot parts.**

- See that the cable does not touch any heat sources or sharp edges. Do not let the cable dangle over the counter edge.



#### **WARNING! Danger of burns!**

**During operation some parts of the device become very hot. In order to avoid injuries do not touch any hot parts!**

- Do not use the device if it does not function properly, has been damaged or dropped.
- Do not use any accessory or spare parts that have not been recommended by the manufacturer. These can be dangerous for the user, or lead to damage of the device or personal injury, and furthermore invalidate the warranty.
- Do not lay the cable over carpets or heat insulations. Do not cover the cable. Keep the cable away from operating range and do not dunk it into water.
- Do not move or tilt the device during operation.



#### **WARNING! Hazard via electrical current!**

**The device may cause injuries due to improper installation!**

***Before installation, the local power grid specification should be compared with that of the device (see type label).***

***Connect the device only in case of compliance! Take note of the security advice!***

## **5.2 Installation and connection**

- Discard the complete packing material after unpacking the device.
- Place the device on top of an even and safe surface which supports the weight of the device and is not heat sensitive.
- Not **at any time** should you place the device on an inflammable surface (such as: table cloth, carpet, etc.).
- You must not position the device near open fireplaces, electric ovens/arc furnaces, furnaces/electric heaters or other heat sources.
- When positioning the device, maintain a safety distance of 10cm from walls or other objects.
- Position the device in such a way that the plug is easily accessible.

## **5.3 Operating**

- Before first use, clean the device inside and out with warm water, a soft damp cloth and mild detergent.
- Wipe down with clean water afterwards.
- Clean the liftable cover and the grill tray under running water using mild detergent and a soft cloth.
- Rinse with clean water afterwards.
- Place the grill tray in the container.
- Then place the desired amount of sausages in the device on the grill tray.
- Fill with the desired amount of water.



### ***WARNING! Risk of scalding!***

***When filling the container with water, ensure that you do not fill above the "MAX" mark. Overflowing excess water can lead to scalding injuries!***



### ***NOTE!***

***Fill the device with warm water, this saves time and energy!***

- Place the cover on the container.
- Plug the device to an earthed single electrical socket.
- Switch on the device at the **ON/OFF** toggle switch.
- Set the required temperature (30° - 90°C) using the temperature control dial.
- The green heating control light is lit. As soon as the set temperature is reached, the control light switches off.
- If the temperature in the container drops, the device automatically switches back on and heats to the set temperature again.
- The sausages can thus be kept warm for the required period of time.



### **CAUTION!**

***Ensure that the water level does not drop below the “MIN” mark!  
Check the water level frequently during use and refill when required.  
Never use the device without water!***

- To serve the warm sausages simply remove them from the device.



### **WARNING! Risk of scalding!**

***When opening the cover and removing the sausages, steam may escape and lead to scalding of the hands, arms or face.***

***Use pot holders or protective gloves when opening the device!***

***Remove the sausages from the device using tongs or a fork with a long handle.***

- Switch off the device and separate it from the electrical socket (Pull the cable out of the socket!) when it is not being used.

## **6. Cleaning and care**

### **6.1 Safety advice**

- Before beginning with repair or cleaning works make sure the device has been disconnected from the power socket (pull the power plug!!!) and has cooled down.
- Do not use any acid agents and make sure no water ingresses the device.
- To protect yourself from electric shock, **never** immerse the device, its cables and the plug in water or other liquids.



### **CAUTION!**

***The device is not suited for direct washing via water jets. Therefore, you must not use any kind of pressure water jet for cleaning the device!***

### **6.2 Cleaning and decalcifying**

#### **Cleaning**

- The device should be cleaned regularly.
- Before cleaning, drain the water using the drainage tap or simply tip out the water.



### **WARNING! Risk of scalding!**

***Always allow the water to cool before tipping it out or draining it with the drainage tap.  
Hot water splashes can lead to scalding injuries!***

- Clean the cover and the grill tray in running water using a mild detergent and a soft cloth.
- Only use a soft cloth and make sure you **never** use any kind of abrasive agents or pads which could scratch the surface.
- Rinse out the container with warm water and a mild detergent. Wipe clean with clean water and then dry thoroughly.

- When cleaning the version of the device with the drainage tap, ensure that the tap is also cleaned after the fluid is drained. Pour warm water into the container, wash it with mild detergent and a soft cloth and then drain this through the drainage tap.
- Rinse the container with clean water and drain with the drainage tap again, and then dry with a soft cloth.



### **WARNING! Electrical hazard!**

***Never wash the device under running water! Water can enter the device and lead to electric shock!***

- After the cleaning procedure, you should use a soft and dry cloth to wipe dry and polish the surface.
- Make sure the device has been cleaned properly before storing it in a dry place.

### **Decalcifying**



### **CAUTION!**

***For hygiene reasons, the container must be cleaned at least twice per day!***

- Unsuitable water conditions, combined with salt, fat and spices that the sausages release into the water create an aggressive water mix which even attacks metal.



### **CAUTION!**

***For the above-mentioned reasons, decalcify the container regularly.***

***Use a commercial decalcifier or a mixture of water and vinegar.***

***Complaints will not be accepted if the device is not decalcified regularly as described in the instruction manual.***

***Such complaints are no cases of warranty!***

## **6.3 Safety instructions for maintenance**

- Check the mains lead from time to time to ensure it is not damaged in any way. Never use the device if the lead is damaged. If the lead is damaged, it must be replaced by a qualified electrician.
- In case of damage or malfunction, please contact your stockist or our customer service centre.
- Only a qualified technician using original spare parts and accessories should carry out repairs and maintenance of the device. **Do not attempt to repair the device yourself.**

## **7. Troubleshooting**

| <b>Problem</b>                                                            | <b>Cause</b>                                                                                                                           | <b>Solution</b>                                                                                                  |
|---------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------|
| Control lights do not go on when the temperature level has been adjusted. | <ul style="list-style-type: none"> <li>• The plug has not been put in the socket.</li> <li>• The control light is impaired.</li> </ul> | <ul style="list-style-type: none"> <li>• Put the plug in the socket.</li> <li>• Contact the salesman.</li> </ul> |

|                                                                                   |                                                                                                        |                                                                                                                    |
|-----------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------|
| The device is on, the temperature adjuster is adjusted, the device does not work. | <ul style="list-style-type: none"> <li>• The heating element is impaired.</li> </ul>                   | <ul style="list-style-type: none"> <li>• Contact the salesman.</li> </ul>                                          |
| The device does not work.                                                         | <ul style="list-style-type: none"> <li>• Protection against overheating has been activated.</li> </ul> | <ul style="list-style-type: none"> <li>• Press the <b>RESET</b> button at the bottom of the device. ***</li> </ul> |

\*\*\* The device is equipped with protection against overheating. If the safety button is activated, the device switches off automatically.

### **In such a case you need to do the following:**

- Take out the plug.
- Leave the device to cool.
- Empty the container.
- Press the **RESET** button (**the pin**) in the bottom part of the device as soon as the device has cooled off.
- A clear clicking can be heard.
- The device is ready to work again.

**If the device still is not ready to work, please inform customer service.**

## **8. Waste disposal**

### **Discarding old devices**

At the end of its service life, the discarded device has to be disposed in accordance with national regulations. It is advisable to contact a company which is specialized in waste disposal, or just contact the local disposal service in your community.



### **WARNING!**

***To exclude any abuse and the dangers involved, make the waste device unfit for use before disposal. For this purpose, disconnect device from mains supply and remove mains connection cable from the device.***



### **NOTE!**



***For the disposal of the device, please consider and act according to the national and local rules and regulations.***