

Terms & Conditions – Grekisklivs.se

General

These terms and conditions apply to purchases made through Grekisklivs.se. Swedish consumer legislation, including the Consumer Sales Act and the Distance Contracts Act, applies to private consumers.

Company Information

P&P; Management AB
Oxholmsgränd 8
127 48 Skärholmen, Sweden
Company Registration Number: 556996-3540
VAT Number: SE556996354001
Email: info@grekisklivs.se

Orders

Orders are placed through www.grekisklivs.se. Customers must be at least 18 years old or have guardian approval. We reserve the right to refuse or cancel orders in cases of suspected fraud, incorrect personal information, or misuse.

Prices

All prices are stated in SEK including VAT. We reserve the right for price changes, out-of-stock items, typographical errors, and inventory discrepancies.

Payment

Payments are handled via Svea Checkout in cooperation with Svea Bank AB (publ). Available payment methods may include card payments, Swish, invoice, and installment payments. For invoice or installment purchases, standard credit checks may be performed.

Delivery

We deliver within Sweden unless otherwise agreed. Delivery times may vary depending on stock status and carrier. If a product is temporarily out of stock, we will contact the customer regarding replacement products, delayed delivery, or refund.

Unclaimed Packages

Unclaimed packages are subject to a fee of SEK 250 to cover return shipping, handling, and administrative costs.

Right of Withdrawal

Private consumers have the right to withdraw from their purchase within 14 days from receiving the goods according to Swedish distance selling regulations. To exercise the right of withdrawal, contact us at info@grekisklivs.se. Products must be returned unused and in original packaging. For hygiene and food safety reasons, the right of withdrawal only applies to unopened food products with unbroken packaging.

Digital Withdrawal Function

Customers can contact us digitally to request cancellations or returns through the website and customer service contact details. Confirmation is provided once the request has been received.

Complaints

Consumers have the right to complain about faulty products within three years according to Swedish consumer law. Complaints should be submitted within a reasonable time after discovering the issue.

Food Products

Product images are illustrative and minor deviations may occur. Opened food products cannot normally be returned due to hygiene and food safety reasons.

Personal Data & GDPR

Personal data is processed in accordance with GDPR and is used for order management, payment, delivery, customer service, and marketing where consent exists. Customers may request access, correction, or deletion of their personal data.

Customer Service

Email: info@grekisklivs.se

Phone: 08-710 01 00

Phone hours weekdays 10:00–12:00

Disputes

In the event of disputes, we follow the recommendations of the Swedish National Board for Consumer Disputes (ARN).

Force Majeure

We are not responsible for delays or errors caused by circumstances beyond our control, such as government actions, strikes, natural disasters, war, or transportation disruptions.
